

**Contributing to the global humanitarian effort**

## **Fidelidade supports Ukrainian refugees in Portugal**

*In association with the Jesuit Refugee Service for humanitarian, health and welfare support to Ukrainian refugee citizens in Portugal.*

Lisbon, March 07<sup>th</sup>, 2022. Fidelidade joined the Jesuit Refugee Service to provide immediate humanitarian support to the citizens of Ukraine and help the population fleeing due to the armed conflict from Russia to this country.

To mitigate the impact that the war is having on the population of Ukraine and support the movement of people forced to flee their country, Fidelidade has joined the Jesuit Refugee Service, which is developing humanitarian assistance responses and initiatives to welcome and integrate displaced people.

In addition to the humanitarian support on the ground to Ukrainian refugees in Portugal, with the partnership with the Jesuit Refugee Service, Fidelidade will also ensure the well-being and health of this population through the provision of Multicare health insurance to cover the value of medical and hospital support expenses, preferably in the Luz Saúde Group units.

Also aware of the difficulties that refugees will face in accessing housing, under this collaboration, Fidelidade will also create a guaranteed insurance policy exclusively for this population, in which the beneficiary will be the policyholder, with the aim of overcoming obstacles to access by Ukrainian citizens to the private rental market in Portugal, under terms to be agreed upon.

The Jesuit Refugee Service's mission is to accompany, serve and defend people and families who are refugees, displaced or emigrating from their homeland for any reason, particularly the most vulnerable, promoting justice, the defence of human rights, humanitarian assistance, intercultural and inter-religious dialogue, and fighting social discrimination. As part of its activity and given Russia's conflict over Ukraine, the Jesuit Refugee Service is strengthening responses of humanitarian assistance to displaced people forced to flee their country.

## About Fidelidade

Founded in 1808, Fidelidade is the leading life and non-life insurer in Portugal and is present in Angola, Cape Verde, Mozambique, Spain, France, Macau, Peru, Bolivia, Paraguay and Chile.

With 2.3 million customers in Portugal and more than 7 million worldwide, Fidelidade conducts its activity with a "Customer Centric Approach" strategy and, through a distribution network and channels of high dimension and capillarity, guarantees consumers an integrated and personalised experience, regardless of the channel used.

Fidelidade is guided by values that have always defined it: experience, innovation, overcoming and proximity, and this year it was re-elected Consumer Choice in the category of "Insurers", "Trusted Brand" and Most Reputed Insurer in Portugal.

Supporting the development and construction of a sustainable society is an essential part of its Social Responsibility policy, which is embodied in the Fidelidade Community Programme, which distinguishes entities that work in the areas of ageing, health prevention and inclusion of people with disabilities.

[www.fidelidade.pt](http://www.fidelidade.pt)