

Providing Travel Insurance

Fidelidade establishes partnership with NOS

The process of joining and managing the contracting of travel insurance is completely digital and payment is made through the telecommunications bill.

Lisbon, November 2, 2021 - Fidelidade and NOS established a partnership that will allow NOS customers to immediately access Fidelidade travel insurance through the NOS App. The launch of this product is a first step in the construction of a more comprehensive value proposition for customers of both companies.

With exclusively digital subscription and management, the travel insurance, contracted on a daily basis, includes covers such as medical expenses abroad, travel assistance, medical advice by video consultation, COVID-19 protection, treatment expenses in Portugal, traveller consultation, access to the Lounge of certain selected airports in case of flight delay, among others.

The insurance also allows to contract as optional coverages the compensation for damages caused to accompanied luggage, as well as the reimbursement of expenses paid in case of cancellation or reduction of the trip, in case of interruption of the trip and due to delay of the carrier.

For Sérgio Carvalho, Marketing Director of Fidelidade, "with the launch of this travel insurance, Fidelidade strengthens its partnership with NOS, with the aim of contributing with better and innovative insurance solutions for the population, providing comprehensive travel insurance with simple and intuitive access".

With the aim of providing simplified control and greater convenience, the payment of travel insurance, which will cost from €1.49 per day (taxes included) per insured person, will be integrated into the customer's telecommunications bill.

About Fidelidade

Founded in 1808, Fidelidade is the leading life and non-life insurer in Portugal, with a total market share of 25.5% in 2019, and is present in Angola, Cape Verde, Mozambique, Spain, France, Macau, Peru, Bolivia, Paraguay and Chile.

With 2.3 million customers in Portugal and more than 7 million worldwide, Fidelidade conducts its activity with a "Customer Centric Approach" strategy and, through a distribution network and

channels of high size and capillarity, guarantees consumers an integrated and personalized experience, regardless of the channel used.

Fidelidade is guided by values that have always defined it: experience, innovation, overcoming obstacles and proximity, and this year it has already been re-elected Consumer Choice in the category of "Insurers", "Trusted Brand" and Most Reputed Insurer in Portugal.

Supporting the development and construction of a sustainable society is an essential part of its Social Responsibility policy, which is embodied in the Fidelidade Comunidade (Fidelidade Community) Programme, which distinguishes entities working in the areas of ageing, health prevention and inclusion of people with disabilities.